

Jonathan Victor Edman

7530 Spalding Lane

Atlanta, GA 30350

678.494.1735

jvedman@jvedman.com

Summary of Qualifications

- Strong experience with PHP, JavaScript, jQuery, MySQL, VBScript
- Broad experience with virtual hosting in Apache and IIS web servers
- Experienced with HTML markup and CSS layouts
- Understanding of new media, RSS, and podcasting
- Demonstrated problem solving, leadership, training, and management skills
- Broad knowledge of data networking from the physical to the data layer
- Proven customer service and call management skills
- Significant experience in helpdesk and outsourcing services
- Experienced in technical training and course development
- Advanced troubleshooting skills
- Project management experience

Relevant Project History

B/D Solutions NMA Tracker

Technologies: CakePHP / PHP 5.3.3 / MySQL 5.0 / IIS / JQuery

Manage FINRA registration information for client firms including complex relationships between firms, employees, and regulatory agencies as well as providing reliable correlations between regulations and oversight procedures

Brandsprout TweetChat Project

Technologies: CakePHP / PHP 5.3.3 / MySQL 5.0 / Apache 2.2 / JavaScript / JQuery

Provide an interface for registering and searching for tweetchats by name, subject, keyword, owner/moderator, and day of the week. Present schedule information adjusted to the client's local time zone.

jabb – Musician / Band website

Technologies: PHP 5.2 / Linux CGI / Javascript / JQuery / SimplePie RSS

Provide a unique look and feel incorporating an RSS parsing engine to display traditional blog and other RSS content in a non-traditional layout

Baker Street Software – Telco Wire Center Map Mashup

Technologies: ASP / JavaScript / MSSQL 7.0 / IIS / JQuery / MXN mapstraction

Use inconsistent address and geo-location information on sets of telco wire centers, customers, and client leads to generate Google maps mashups indicating, by straight-line and wire-line distance, the service offerings available to each lead

Employment History

B/D Solutions Consulting, Atlanta, GA, 4/2003 – Current

Technology Consultant

Maintain company web presence including developing and supporting web-based tools. Develop technology solutions to address collection, access, and modeling of data. Provide desktop and desktide support.

- Implemented a web-based contact management and billing system leading to a central store of client data, enhanced project tracking and reporting, and increased billing/accounting accuracy
- Developed a web-based service estimator tool which provides over 80% of new customer contacts

Hoover Materials Handling Group, Alpharetta, GA 8/2000 - 12/2002

Project Leader, Technology Systems

Designed and developed data-collection processes to support inter/intranet reporting applications. Supported application infrastructure including internet and direct dial-up data submission. Developed and delivered training and in-line help for the end-user population. Analyzed new technologies and provided proof-of-concept demonstrations of their use.

- Assisted in the design, development, testing, and deployment of the iTRAM Asset Management System
- Developed, tested, and modified ASP pages in support of the iTRAM system
- Mirrored the production network infrastructure to provide an application development and testing environment decreasing development time and reducing infrastructure downtime by 70%
- Developed new barcode scanner programming which improved scanning accuracy by 60%

Computer Generated Solutions, Atlanta, GA 12/1992 - 8/2000

Project Leader, Outsourcing Services and Support 7/1999 - 8/2000

Project Leader, IBM CSSC Custom Help Desk 8/1998 - 7/1999

Technical Manager, IBM CSSC Server, Desktop and Retail Support Teams 1/1997 - 7/1998

United States Navy, 8/1985 - 07/1991

Hospital Corpsman 2nd Class, honorably discharged.

Education

Kennesaw State University - Bachelor of Arts in History, December 2009, *Magna Cum Laude*